

#AMBULANCE!

Join fellow ambulance and other pre-hospital emergency workers from all over the world to share experience and document situations of violence in a four-week digital course starting on 3 October 2016.



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APPLY BY 2 OCTOBER 2016

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Ambulance and other pre-hospital emergency care workers have different ways of doing their jobs. But they can all face violence, even in peaceful settings.

Global groups represent patients, doctors, medical students, nurses, pharmacists and military medics.

But the voices of emergency health crews are seldom heard. Despite the serious effects of violence, there is little available to deal with it.

The knowledge and experience of emergency health crews themselves need to be heard.

The course is free of charge and there is no cost to be paid by participants.

Save the dates

Applications will be accepted until 2 October.

You are strongly encouraged to apply no later than 25 September.

During the week of 26–30 September 2016,

applicants will be invited to attend an online briefing and pre-course orientation.

The course starts **3 October** and ends **28 October 2016**.

Who should enroll

If you work or have worked in an ambulance or other emergency health crew, in peace or war, we urge you to join.

Who is offering this course and why

The Norwegian Red Cross and the International Federation of Red Cross and Red Crescent Societies (IFRC) are members of the core group of the Community of Action for Ambulance and Prehospital Emergency Care Providers in Risk Situations. The Community of Action is a network of experts and other relevant actors interested in improving the operational security in violent situations, in order to better access people in need of emergency medical assistance. The course has been developed in partnership with the Geneva Learning Foundation.

Course team

This course will be led by global experts and senior practitioners from the core group of the Community of Action for ambulance and pre-hospital emergency care providers.

What you will gain

1. You will take part in a global effort to protect ambulance and other emergency health workers.
2. You will widen your grasp of pre-hospital emergency care, beyond your local context.
3. You will share problems and, with peers from all over the world, learn how to solve them.
4. You will learn how to apply good practice in your own country and setting.
5. You will work with your peers to create a case study on your experience.
6. Partners, such as IFRC and the Norwegian Red Cross may invite you to take part in global work to help protect ambulance and other emergency health workers.

What you will get to do over four weeks

- Create a short case study about the security issues that you have faced.
- Give feedback on case studies from other people.
- Share tools, good practices, and lessons learned.
- Revise your case study, using what you have learned.





How the course will work

Workload

You will need to complete each week's tasks by the end of the week. You should plan to:

- spend at least 3-4 hours per week on course work during four weeks (at least 30-45 minutes per working day)
- take part in a weekly, 30-minute online discussion every Thursday.

If you are not fluent in English or in using digital tools you should allow an extra 1-2 hours per week.

Schedule

Week	Dates	Live discussion groups	Time req.
Orientation	26–30 Sept.	29 Sept.	1–2 hours
Week 1	3–7 Oct.	6 Oct.	3–4 hours
Week 2	10–14 Oct.	13 Oct.	3–4 hours
Week 3	17–21 Oct.	20 Oct.	3–4 hours
Week 4	24–28 Oct.	27 Oct.	3–4 hours

Weekly discussion groups

We expect you to take part in one of two Thursday discussion groups for 30 minutes each week. We will record these for those who cannot take part.

These groups will meet for the first time on Thursday 29nd September 2016 at 7h00 and 20h00 Geneva (UTC+2).

The groups will then meet on 6, 13, 20, and 27 October.

Use these links to verify the time for the weekly discussion groups in your own time zone:

[Discussion group A](#) (Asia Pacific)

[Discussion group B](#)

(Western Europe, Africa, MENA, Americas)

Prerequisites and requirements

Information technology

You will need a reliable Internet connection and a computer that is less than five years old. You will need one of these browsers: Safari, Firefox, or Chrome.

Languages

The course language will be English. You will need “upper-intermediate” level of reading skills in English. What does this mean? If you can read this [course announcement](#) on your own, then you should be OK.

Groups of ten or more may propose to develop case studies in their own language, subject to approval by the course team.

Resources

We will invite you to share your own resources. Some of the course will be based on these two publications:

- [Best practice for Ambulance Services in Risk Situations: Outcome of workshops co-hosted by the Colombian Red Cross and the Lebanese Red Cross, with the participation of twelve National Red Cross and Red Crescent Societies](#)
- [Ambulance and Pre-Hospital Services in Risk Situations](#)

Support

Support will be provided by the course team in English using e-mail, Skype, Whatsapp, and in the course community itself.

Cost

The course is free of charge. There is no cost to be paid by participants.

Certification

The International Federation of Red Cross and Red Crescent Societies (IFRC) will issue a Certificate of Participation to all who finish the course.

What will happen to the case studies

Your case study will be yours to keep. The course team will review the case studies and may consider some of them for use in the Community of Action's future work. If this is the case, we will ask you to agree to this, taking account of any sensitive issues related to its content. We will then ask you to give the Norwegian Red Cross and the IFRC the right to use your case study.

Confidentiality

During peer review, reviewers will not see the authors and vice versa. Once you have finished, your work will be shared on your personal profile and in the community.

Research

You may be asked to volunteer to take part in research to evaluate the impact of this course. If you do not agree, the research and evaluation team will collect no data. If you agree, you can stop at any time. Taking or not taking part will have no effect on your present or future relationship with any of the organizations involved in the course.

Contact information

Please address any queries to
ambulance@learning.foundation

